

EXPLORE THE WORLD

JOURNIFY

TOUR & TRAVEL

+92 3556384202

MDA plaza bank road muzaffarabad shop number 52

JOURNIFY
EXPLORE THE WORLD



MISSION

Our mission is to inspire exploration, foster cultural understanding, and facilitate seamless travel experiences. We aimed to be the trusted partner for individuals, families, and businesses seeking expert guidance and unparalleled service in their travel endeavors.

About Us

Welcome to the Journify, where adventures meet tranquility amidst the breathtaking landscapes of Northern Pakistan. Journify tours and travel is a premier travelling agency dedicated to providing exceptional travelling experiences tailored to our clients' unique preferences. With a commitment to excellence and personalized service, we strive to exceed expectations and create unforgettable memories for every traveller. At Journify, we believe that travel is not just about reaching a destination, its about embarking on a journey that enriches the soul and create the unforgettable memories. Our passion for exploration drives us to create immersive experiences to delve into the heart of Pakistan's majestic northern regions. Whether you're an intrepid explorer seeking adrenaline-pumping adventures or a soulful wanderer yearning for moments of tranquility, we have the perfect itinerary crafted just for you. With our experienced guides and meticulously planned tours, you can rest assured that every aspect of your journey is taken care of, allowing you to focus on soaking in the awe-inspiring landscapes and forging connections with the rich local heritage. With our experienced guides and meticulously planned tours, you can rest assured that every aspect of your journey is taken care of, allowing you to focus on soaking in the awe-inspiring landscapes and forging connections with the rich local heritage.



Our Destinations

Explore diverse destinations with Journify. From vibrant cities to serene landscapes, we guide you to unforgettable experiences.



Our Destinations

- Neelum Valley
- Muzaffarabad
- Rawlakot
- Banjhosa Lake
- Mirpur
- Keran
- Chilheana
- Pttliyan Lake
- Sharda
- Kel
- Ratti Galli Lake
- Arrang Kel



Our Destinations

- Upper Neelum
- Kutton Waterfall
- Kanali Waterfall
- Dhani Waterfall
- Jagran Valley
- Chitta Katha Lake
- Shounter Lake
- Taobatt
- Hamlat
- Athmuqaam

RESERVATION PROCESS

- Clients can initiate bookings through our website, via email, or by contacting our reservations team directly.

To secure a reservation, clients must provide relevant personal information, including

- ❑ full name
- ❑ contact details
- ❑ any special requirements or preferences.

BOOKING CONFIRMATION

- Booking confirmation will be provided upon receipt of full payment or a required deposit, as specified for each service or package.
- Clients will receive a confirmation email containing detailed itinerary information, booking references, and contact details for further assistance.

GROUP BOOKINGS



- Group bookings are available for select tours and activities, subject to availability and group size limitations.
- Special rates and customized itineraries may be available for group bookings. Please contact our group reservations team for inquiries and assistance.

CHANGES AND CANCELLATION

- Changes to bookings, including modifications to travel dates, accommodations, or activities, may be accommodated subject to availability and applicable fees.
- Cancellation policies vary depending on the service or package booked. Clients should review the cancellation terms at the time of booking and notify us of any cancellation requests in writing.







Payment Details

- Accepted Payment Methods
- Payment Terms







- Credit / Debit Card Payments
- Online Cash Transfer
- Cash Payments

Payment Method

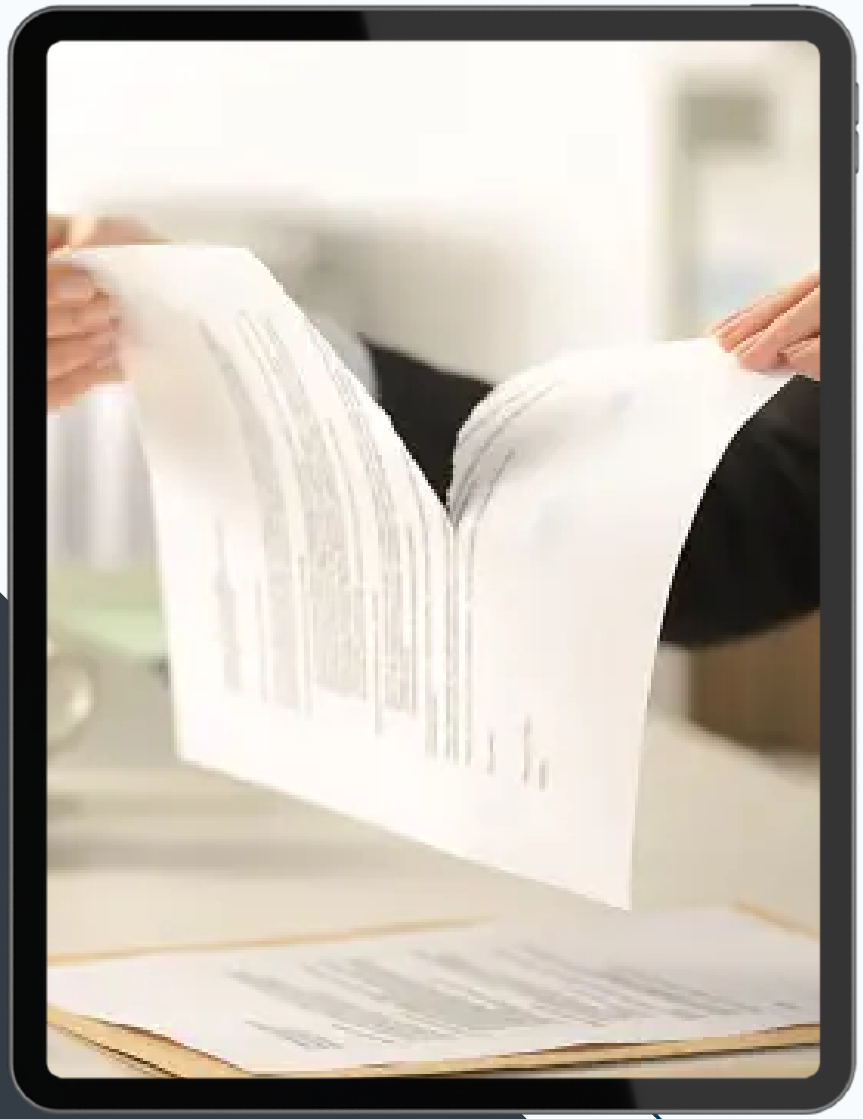
United Bank Limited (UBL)

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Titel: Journify explore the world

INVOICE & RECEIPTS

- An invoice will be provided for all payments made to Journify Tours and Travels, detailing the services rendered and the amount paid.
- Receipts for payments will be issued upon request. Please contact us if you require a receipt for your transaction.

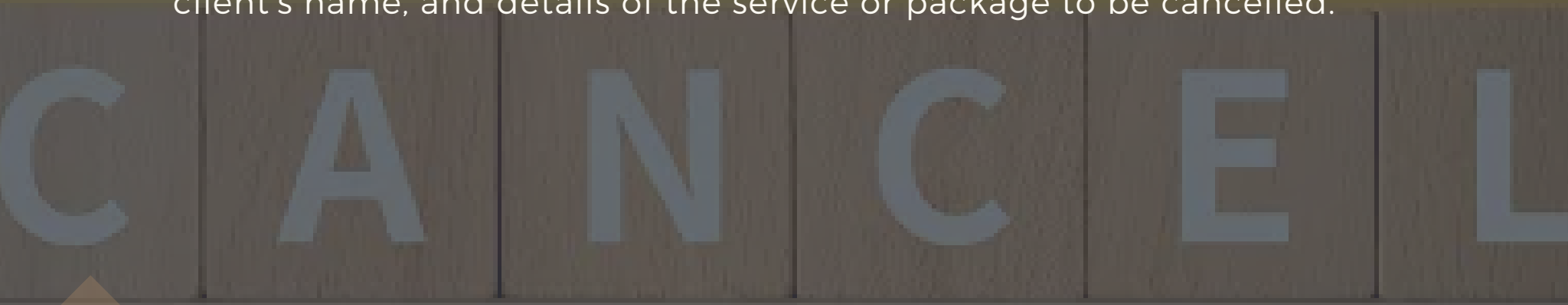


Cancellation Process

Cancellation Requests & Fees

CANCELLATION REQUESTS

- Clients may submit cancellation requests by contacting our reservations team via email, phone, or in writing.
- Cancellation requests must include the booking reference number, client's name, and details of the service or package to be cancelled.



CANCELLATION FEES

Cancellation fees may apply based on the timing of the cancellation and the terms outlined in our cancellation policy. Clients will be informed of any applicable cancellation fees at the time of booking and in the confirmation email.

REFUND POLICY

Refunds, if applicable, will be processed according to the cancellation policy and may be subject to deductions for incurred expenses.
Refunds will be issued to the original form of payment used for the booking within a specified timeframe, as outlined in our refund policy.

NOTIFICATION OF CANCELLATION

Upon receipt of a cancellation request, our reservations team will acknowledge the request and provide confirmation of the cancellation and any applicable fees. Clients will receive an email or written confirmation of the cancellation, detailing the refund amount (if applicable) and any other relevant information.

CONTACT INFORMATION

- For assistance with cancellation requests or inquiries regarding our cancellation process, please contact our reservations team:

Info@journify.pk

+92 3556384202

https://journify.pk/

TERMS AND CONDITIONS

BOOKING PROCEDURES

- All bookings are subject to availability and confirmation by Journify Tours and Travels.
- Clients must provide accurate information at the time of booking, including personal details and travel preferences.
- Booking confirmation will be provided upon receipt of full payment or required deposit.

PAYMENT TERMS

- Payment must be made in full prior to the commencement of the travel services unless otherwise specified.
- Accepted payment methods include credit/debit cards, bank transfers, and other forms as agreed upon.
- Prices are quoted in the currency specified and are subject to change without prior notice.

CANCELLATION AND REFUND POLICY

- Cancellation requests must be submitted in writing and are subject to applicable cancellation fees and terms.
- Refunds, will be processed according to the cancellation policy and may be subject to deductions for incurred expenses.
- Journify Tours and Travels reserves the right to cancel bookings due to unforeseen circumstances, in which case a full refund will be provided.

TRAVEL INSURANCE

- It is strongly recommended that clients obtain comprehensive travel insurance to cover unforeseen events such as trip cancellations, medical emergencies, and loss of belongings.
- Journify Tours and Travels is not liable for any losses or expenses incurred due to the client's failure to obtain adequate travel insurance.

LIABILITY DISCLAIMER

- Journify Tours and Travels acts as an intermediary between clients and third-party service providers (e.g., airlines, hotels, tour operators) and does not assume liability for any deficiencies or failures on the part of these providers.
- Clients participate in all travel activities at their own risk and are responsible for adhering to local laws, customs, and regulations.

CHANGES TO ITINERARY

- Journify Tours and Travels reserves the right to modify tour itineraries, accommodations, or other aspects of travel arrangements as necessary, with or without prior notice, due to factors such as weather conditions, force majeure, or operational requirements.

❑ **By booking with Journify Tours and Travels, clients acknowledge that they have read, understood, and agreed to abide by these terms and conditions.**